

Challenges of implementing modern milk quality standards in developing countries: case of Rwanda

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Objectives

- 1) Compile evidence on actors in the informal dairy sector related to milk quality and milk production.
- 2) Assess household milk consumption, consumption behavior and preferences.
- 3) Evaluate microbiological milk quality attributes.
- 4) Expand the systems dynamic model to include informal milk marketing.

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Introduction

- The informal channels dominate milk supply in Rwanda
- Little is known about actors, their linkages and governance in the chain
- First, a mapping was applied to identify structural and functional vulnerabilities in the informal milk chain and safety risks issues associated

Methods

- This study is still ongoing and there have been Covid-19 related delays
- Interviews were conducted in Kigali and Nyabihu in the form of focus group discussions and key informant interviews
- Thematic analysis was conducted to create visual diagrams linking various chain profiles in the value chain

The **informal** milk chain supply constitutes an important **source of consumed milk.**

Poor hygienic standards during storage and transport of milk may lead to milk spoilage and **expose the consumer to risk.**

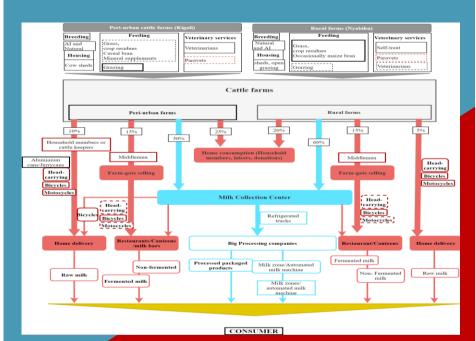


Fig. 1: Overview of Rwanda Milk value chain in the study area. Red color shows informal milk supply chains. Blue is for formal. Dotted lines are .

Results

These are preliminary findings

- Four chain profiles were identified:
 - o Farm-gate selling
 - Household-centered consumption
 - $\circ~$ Milk bars and restaurants
 - \circ $\,$ Customer's home delivery
- There are interlinkages between the formal and informal value chain supply
- Inadequate materials, inexistence of and lack of regulation and testing in the informal sector are main chain vulnerabilities.

Recommendations

- Characterize the informal-supplied consumer preferences and choices (Next study)
- Characterize physicochemical and microbiological quality attributes of milk circulating in informal supply chains (Next study)
- Use the dynamic system model to better characterize impacts of upgrade strategies

Research gaps or future opportunities

• Expand the study to the whole milk production zones in Rwanda